

## ROLA SERVICE LEVEL AGREEMENT

Product	Criteria	Despatch
Tailored-fit Roof Racks *	Order by 2pm	Next day <sup>o</sup>
Multi-fit Roof Racks	Order by 2pm	Next day <sup>o</sup>
Trays **	Order by 2pm	Next day <sup>o</sup>
Accessories	Order by 2pm	Next day <sup>o</sup>
Ladder Racks and Rollers	Up to 20 units	1 week
	20 units & over	2 weeks

### \* Tailor-fit roof racks

Sports Series	RMX, GTX, APEX, APX, RBXL, REX, GTX, PMX, RMEY, GM, GMEX, TMX, TMEX
Tuff Anchor	CAPR, APEXR
Low Mount	LAPEX, LGMX, LRS
Heavy Duty	CAP, CGM, CRM, CTM, CTB

### \*\* Trays

Tray Type	ALT, TITAN
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<sup>o</sup> Next business day